

GUIDE

On credit repayments via Tandem payment terminals

Payment is made by touching sensor screen with hand. It's very easy. You just need to follow text instructions on the sensor screen. First of all,

1. choose ***“Norvik Credit”*** from the list provided,
2. Enter figures of your Agreement number, your passport number without serial letters.
3. Make sure that the information on the screen is correct and press ***“Confirm”*** button
4. Enter the amount of money you want to repay
5. Then you will see following options:
 - ***“Due graphic payment”***
 - ***“Pay whole amount”***
 - ***“Whole credit paying off”***
 - ***“Distribute amount”***

You can use whole amount of entered money by pressing ***“Pay whole amount”*** or you can divide it and use only the part of it by pressing ***“Distribute amount”*** button. If you choose ***“Distribute amount”*** option you will be asked to enter the amount you want to use for this particular service. You can press ***“Other payments”*** in order to use the amount left for other service payments or you can press ***“In the virtual card”*** to save the amount on a virtual card and use it later.

Attention!!! It is necessary to mention that “Tandem” doesn't charge commission fee for the service provided.

Dear Users, if you have any questions related to the usage of the Tandem payment terminals, please do not hesitate to call **010 44 07 46**.

Thank You!!!